

6.1 Release Notes

Prepared - 1/31/09

| Release Notes | | | | | |
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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 41591 | Feature Enhancement | N/A | API & CLI | Do not display the Add Confirmation page when p_close_win=true | It was judged to be better usability to simply close the add screen window when the parameter named p_window_close was set to true, as opposed to displaying the add confirmation screen. |
| 63214 | Feature Enhancement | N/A | API & CLI | A full SOAP interface has been implemented | This is a new API using web service to the 1.2 level. All functions that exist in the current HTTP API have been implemented in the new API. The feature is complemented by a new guide and with the source code to an example .Net interface written with Visual Studio. |
| 65332 | Feature Enhancement | N/A | API & CLI | New option to find the user role in the evusers CLI command | There is a new option for the evusers command as follows: evusers -r [-m 1 2] [-s filters] 1. if -m 1 specified, Returns the user's current role - USERID : First Name : Last Name : Current Role 2. if -m 2 specified, Returns a delimited list of all roles - USERID : First Name : Last Name : Current Role : Second Role : Third Role : |
| 67948 | Feature Enhancement | N/A | API & CLI | Creation of a new API call for importing allowed values through a file | API and CLI commands have been created that allow for the import of list values for a fields from a file. This includes being able to load the parent and child combinations of allowed values. The usage of the command is: usage: evimportav -file av_file -area area_id -project project_id -parent parent_field_name -child child_field_name |
| 71661 | Feature Enhancement | N/A | API & CLI | Enhancement to the evupload command with a new option to use the ALT_ID field as opposed to the ID field | This will simplify the migration of attachment data from a remote legacy system to ExtraView |
| 71897 | Feature Enhancement | N/A | API & CLI | 'evreport' from the command line did not allow any reports to be run that used advanced query mode | This has been implemented so that both standard and advanced query reports will run with the evreport CLI command |

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| 60694 | Feature Enhancement | N/A | Add & Edit | A new field display type of "image" has been created | This is a major enhancement that allows image fields to be created and placed on layouts, similar to all other field types. Any number of image fields may be placed on add and edit screens as well as on repeating rows. With appropriate permissions, users may add, update and delete images. The size of the image displayed is controllable. The images may be placed on suitable reports like any other field. |
| 60697 | Feature Enhancement | N/A | Add & Edit | Screen refreshes with a range of layout cell attributes have been eliminated | Using Ajax, the following layout cell attributes no longer require a screen refresh, offering a major performance and usability improvement, as well as reducing the load on the application server: <ul style="list-style-type: none"> - FIELD HIGHLIGHTED IF - FIELD NOT REQUIRED IF - FIELD READONLY IF - FIELD REQUIRED IF - FIELD VISIBLE IF - HIGHLIGHT VALUE IF |
| 66650 | Feature Enhancement | N/A | Add & Edit | Better error reporting when duplicate fields are incorrectly placed on layouts | It was often difficult on a complex site with many layouts and sub-layouts to find a field that was placed on two different layouts. The rendering would point out that a duplication existed, but not give any indication of the field in error. Now, the field in error is displayed in an alert box, along with the two layouts where it appears. |
| 67682 | Feature Enhancement | N/A | Add & Edit | New mechanism to format issue ID's with a pattern and a unique sequence per business area | Issue ID's can now be formatted with a pattern, and may have a unique sequence per business area. The formatted ID is stored in the ALT_ID field. The pattern may contain and constant strings, or may contain one of two new special values, \$\$AREA.SEQ\$\$ or \$\$AREA.SHORT_TITLE\$\$. The \$\$AREA.SHORT_TITLE\$\$ is created in the administration screen of the AREA field. |
| 67847 | Feature Enhancement | N/A | Add & Edit | Eliminated screen refreshes in SELECTED layouts with the use of Ajax | This major enhancement eliminates the need for screen refreshes for SELECTED layouts. Now, the new layouts are rendered without the need for a server refresh. This leads to significantly improved performance for end users, and lessens the load on the server. |

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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 35574 | Feature Enhancement | N/A | Administration | Implemented a method to stop reserved words being used to create new fields in the data dictionary | There has always been a list of documented reserved words. However, there was previously no way to stop the administrator creating a field using one of these reserved words. It is no longer possible to create a field with a name that uses a reserved word. |
| 55090 | Feature Enhancement | N/A | Administration | New feature to select the GUI theme with a single selection | A new administrative function allows the administrator to choose the user interface theme with a single selection, as opposed to setting up all the individual settings. |
| 60495 | Feature Enhancement | N/A | Administration | The administration of allowed value lists where the MODULE_ID was the parent field has been speeded up by a factor of four | This performance enhancement affects allowed value lists where the MODULE_ID field is the parent in the combination. |
| 60690 | Feature Enhancement | N/A | Administration | New data dictionary fields may now be created directly from the layout editor | A new entry in the field list within the layout editor allows the administrator to create a new field without leaving the layout editor and going to the data dictionary. |
| 61990 | Feature Enhancement | N/A | Administration | Allow a separate image for Display as URL buttons as opposed to always using LinkButton.gif | When implementing customer systems, a feature request was to allow different images as links on fields which had the "Display as URL" setting. The administrator may now place a different image in the IMG_NAV_BAR_HOME location for each field with a link. |
| 61991 | Feature Enhancement | N/A | Administration | Data Dictionary fields may be created from a spreadsheet which is uploaded | When creating a new application within ExtraView, it can often be faster to compose a list of all the new fields and their attributes within a spreadsheet which is then uploaded into ExtraView. There is a new function in the import administration menu which allows the administrator to download a template which is used to specify all the fields you want to create. Once filled in, the template is uploaded and the fields are created with a single operation. |
| 62063 | Feature Enhancement | N/A | Administration | New feature to allow the image against the fields with Display as URL enabled to be customized for each field | The administrator may now link to an image that they insert into the IMAGE_NAV_BAR_HOME directory. |
| 63485 | Feature Enhancement | N/A | Administration | Application Log can indicate the reason why email notification was sent to each user | It is sometimes useful to know exactly why email notification was sent to a specific user. By increasing the ddebug level to 7 and updating the issue, the log will display the user ID's that received the email and the reason why the mail was sent. |
| 63696 | Feature Enhancement | N/A | Administration | The evescalation Perl script is no longer needed and is superceded with an internal task | Previously, the escalation feature relied on an external Perl script to trigger the polling for issues that were to be escalated. This has been replaced by an internal task which can be configured by the administrator in the Task Manager. |

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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 63844 | Feature Enhancement | N/A | Administration | The end user's Start Page may be set as a default by the administrator | There is a new behavior setting named DEFAULT_START_PAGE which allows the administrator to set the start page of new users when they are first created. The default is the Home Page, but this may alternatively be set to the Query Page, the Add Issue screen or the Administration screen. |
| 63963 | Feature Enhancement | N/A | Administration | Text Fields now default to the 255 database character limit | Previously there was a 50 character size limit on fields, which could be extended to 255 characters with a layout element attribute. Now, the 255 character limit is the default, and this may be altered to a smaller number with the same layout element attribute. |
| 66203 | Feature Enhancement | N/A | Administration | Additional security keys are available to enable more levels of administrators to be created | The following new permission keys make it simpler to create hierarchies of administrators: <ol style="list-style-type: none"> 1. CF_USER_ROLES 2. CF_PRIVACY_GROUP 3. SE_SECURITY_USER 4. USER.AREA 5. USER.PROJECT 6. USER.START_PAGE 7. USER.INTEREST_LIST 8. USER.ESCALATION_RULES |
| 67216 | Feature Enhancement | N/A | Administration | New ALLOW_SECURITY_PERMISSIONS behavior setting | There is a new behavior setting named ALLOW_SECURITY_PERMISSIONS. When this is set to YES, all roles are automatically given read and write access to any new field that is created. When the value is set to the default of NO, the previous behavior continues. I.e. only the administrator role is given read and write access to any new field that is created. |
| 71813 | Feature Enhancement | N/A | Administration | New users did not receive email notifications until they logged in for the first time | Users with an ExtraView account who had not ever signed on never received email notifications. This has been amended to allow notifications to be sent before a user signs on. |
| 72102 | Feature Enhancement | N/A | Administration | Move custom image type fields to source the image from IMG_NAV_BAR_HOME rather than IMG_HOME | If you are using a custom field as an image, then the path to store the images is now IMG_NAV_BAR_HOME as opposed to IMG_HOME. This is for consistency and places all an installations' images into the one folder. This affects data dictionary fields whose name starts with IMAGE_. When upgrading to this release, please move all your custom images (if any) to this new location. |

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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 72860 | Feature Enhancement | N/A | Administration | New feature to allow selection of the entire user interface theme with a single choice | There is a new administrative menu function under the Display & Reports menu titled "User Interface Themes". This allows the selection of an entire user interface with a single selection, as opposed to setting all the individual components. |
| 74607 | Feature Enhancement | N/A | Administration | New feature to allow selection of the entire user interface theme with a single choice | There is a new administrative menu function under the Display & Reports menu titled "User Interface Themes". This allows the selection of an entire user interface with a single selection, as opposed to setting all the individual components. |
| 58365 | Feature Enhancement | N/A | Attachments | Multiple attachments may be added at the same time from the add attachment popup | There is now the ability to add up to 10 attachments with a single operation. Previously attachments were added one at a time. This speeds the operation for many purposes. |
| 52553 | Feature Enhancement | N/A | BatchMail | Moved BatchMail process inside ExtraView | The Batchmail utility was previously a stand-alone utility. It has now been re-implemented as an internal task, so that starting and stopping ExtraView also starts and stops the Batchmail utility. |
| 72011 | Feature Enhancement | N/A | General code issues | AVT refresh with Ajax leads to error when the parent field value contained non-ASCII characters | This has been fixed so that all characters should work correctly with Ajax refresh of allowed value fields. |
| 63535 | Feature Enhancement | N/A | Home Page | New presentation of report titles on home page | The titles of reports on a home page are now rendered with an HTML fieldset element. This takes up less vertical space and is more consistent with other screens. |
| 59740 | Feature Enhancement | N/A | Import and Export | Default values are now populated when doing a File Import of issue records | This has been implemented to provide better consistency between the file import utility and the web user interface. |
| 68311 | Feature Enhancement | N/A | Import and Export | Created a means to save and restore the selections within the XML Export utility | Customers have been asking for more and more sophisticated means to export metadata, and more granular families of data that may be exported. This new feature meets that need by identifying many new possible families to export, as well as providing other filters on which to export metadata. |
| 62805 | Feature Enhancement | N/A | LDAP | Enabled LDAP upserts when SSO is enabled | This new feature allows the LDAP upsert feature to work with SSO |

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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 67293 | Feature Enhancement | N/A | LDAP | Implementation the population of an LDAP mapped field based on a User field | <p>You can now populate screen fields with values from LDAP. The mappings are defined in the Configuration.properties file.</p> <p>The primary mappings are as follows: -- ADD_SCREEN_LDAP_FIELDS: a comma-separated list of ExtraView field names that are to be filled on the ADD screen from values in LDAP, based on a search for a user. -- EDIT_SCREEN_LDAP_FIELDS: a comma-separated list of ExtraView field names that are to be filled on the EDIT screen from values in LDAP, based on a search for a user. -- LDAP_USER_FIELD_NAMES: comma-separated field names whose values are to be used as the search key for filling the field values on the ADD or EDIT screen.</p> |
| 67294 | Feature Enhancement | N/A | LDAP | New ability to configure Directory Search filters | <p>By inserting a comma-separated list of LDAP field names in the LDAP_SEARCH_FIELDS property in Configuration.properties, the LDAP search may be filtered by additional attributes.</p> <p>For example:</p> <pre>LDAP_SEARCH_FIELDS = SURNAME,GIVENNAME,PRIMARYKEY,PHONE,C OMPANYNAME</pre> <p>allows you to search for users on user popups using phone # and/or company name.</p> <p>In addition, a new entry point to user custom has been added:</p> <pre>public TreeMap IdapSearch(HashMap searchMap, boolean exactMatch, String sortBy);</pre> <p>This entry point is called before the previously existent IdapSearch, and if it returns null, then the prior IdapSearch is called. This makes the addition compatible with prior user custom implementations.</p> |

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| 67944 | Feature Enhancement | N/A | LDAP | Improvements to LDAP authentication | <p>There is a new option for the value of the application default named "CUSTOM_AUTHENTICATION". If this has the value "HYBRID" then, on signon:</p> <ol style="list-style-type: none"> 1. Custom authentication is attempted to the LDAP server. If that fails without an alert message being placed in the "ALERT" attribute, then 2. The standard ExtraView authorization against the internal user table of information is performed. |
| 67981 | Feature Enhancement | N/A | LDAP | LDAP integration: now handles lowercase LDAP_PRIMARYKEY values when LDAP_USER_LOOKUP is enabled | This is a simple enhancement to allow the LDAP PRIMARY_KEY value to be lower case, as opposed to the more normal implementation of LDAP where it is upper case. |
| 60232 | Feature Enhancement | N/A | Layout Editor | When creating a new layout type with usage "report", a companion data dictionary entry is created | Previously, when a report layout type was created, the administrator needed to create a corresponding field in the data dictionary to allow the layout to be used on reports. This is now done automatically. |
| 45010 | Feature Enhancement | N/A | Layout Rendering | Placing attributes on a LAYOUT sublayout, now makes all of the fields obey that attribute | Applying the attributes VALIDATE_HIDDEN, VISIBLE_IF, and READONLY_IF to a LAYOUT.xxxx now applies the attributes to all of its elements. This provides a faster more convenient way to apply attributes, compared to placing the attributes on each and every field of the layout. |
| 62048 | Feature Enhancement | N/A | Layout Rendering | New option to "validate hidden fields" on hidden embedded layouts | The VALIDATE_HIDDEN layout cell attribute works now on embedded layouts when they are selected with VISIBLE_IF attribute and with the SELECTED attribute. The layout cell attributes VALIDATE_HIDDEN, READONLY_IF and VISIBLE_IF are applied to all the cells inside the layout. A field cannot be REQUIRED if it is invisible due to VISIBLE_IF attribute unless it has VALIDATE_HIDDEN attribute. |
| 65999 | Feature Enhancement | N/A | Layout Rendering | The Attachment and Notification fields are rendered inside an HTML fieldset element | This provides a clearer screen for the user, and takes up less horizontal width. Given many implementations use the fieldset element to segment add and edit screens, it also provides a more consistent look and feel across the whole form. |
| 72080 | Feature Enhancement | N/A | Notification | Option to turn off email notifications that result from using the file import utility | This new option allows the administrator to turn notification on and off when using the file import utility |
| 51446 | Feature Enhancement | N/A | Relationships | Could not place attachment information on related issue reports | This had never been implemented. Now, attachments may be displayed on related issue displays in the same way as other fields. |

| Release Notes | | | | | |
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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 61945 | Feature Enhancement | N/A | Relationships | Alternative titles for Related Issue Displays on layouts | Previously, the title for Related Issues was fixed for an installation. Now they can be set and reset, using the Alternative Title layout attribute on any layout. |
| 67167 | Feature Enhancement | N/A | Relationships | New audit trail capability on changes to issues joining and leaving relationship groups | This is a new configurable item that allows the administrator to see the audit trail of issues joining and leaving relationship groups. |
| 73400 | Feature Enhancement | N/A | Relationships | New audit trail capability on changes to issues joining and leaving relationship groups | This is a new configurable item that allows the administrator to see the audit trail of issues joining and leaving relationship groups. |
| 63229 | Feature Enhancement | N/A | Rules Engine | Add ability to add extra filters to relationship group links. | <p>If a link used a Relationship Group, and no other filters are enabled, the link referenced all linked issues. Having the ability to add more filters provides the ability to detect "No Open Subissues", for example, by:</p> <pre><= link rgOpen ==> RG(RG_NAME = MY_GROUP, RG_TYPE=CHILDREN), STATUS != Closed</pre> <p>if (STATUS.{changed to: Closed} && (rgOpen).ID.{is not null}) {ERROR: Cannot set the status to Closed when there are open child issues.};</p> <p>This enhancement has been added to the rules</p> |
| 63372 | Feature Enhancement | N/A | Rules Engine | Enhancement to provide empty field value filters on Link Information in rules | <p>This is a new feature in rules to allow the search for records that have no value or empty value for a field using the custom Related Issues display functionality. For example, you can find actual Licenses that are not linked to a Component (by COMPONENT_ID) and match some keyword text. The new rule will look similar to:</p> <pre><Link AREA='Licenses', KEYWORD=SIMILAR_SEARCH, LICENSE_TYPE='Actual License', COMPONENT_ID={NULL} /></pre> |
| 64915 | Feature Enhancement | N/A | Rules Engine | Improvement to the {REAUTHORIZE: } rule action to work from the Add as well as from the Edit screen | The original intention of this rule was to allow reauthorization electronic signatures to be applied during the update to a record. A customer had a use case to perform reauthorization during the addition of a record, so the rule has been enhanced. |

| Release Notes | | | | | |
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| 66249 | Feature Enhancement | N/A | Rules Engine | Automatically generate refresh / ajax call for fields used by <== refresh ==> rules | <p>A key enhancement of this release is that Ajax is used to handle the <== refresh ==> rule, thus eliminating the need for most screen refreshes generated when rules are required to perform logic checks or changes. This provides a significant performance benefit to users.</p> <p>However, this also implies that the name <== refresh ==> for the rule is no longer applicable, therefore a synonym for the rule <== onchange ==> has been implemented. This will be the preferred syntax for the future.</p> <p>The existing rules are triggered with an HTML modifier, similar to onchange=submitChange(this). This is no longer required. If the HTML modifier is not removed from your layout, then a screen refresh will still occur. It is strongly recommended you remove these HTML modifiers with your upgrade to this release.</p> |
| 66572 | Feature Enhancement | N/A | Rules Engine | Full audit of changes to rules within an area has been added | <p>There is a new system log type to reflect a change in the rules text. The old rule text is written to the application log and up to 3900 characters to the system log. If the rule text length is greater than 3900 characters, only the first 2000 are written to the system log followed by "... (full text in app log)".</p> <p>The administrator may then look at the application server log for the entire text if required.</p> |
| 69802 | Feature Enhancement | N/A | Rules Engine | New rule action: {COPY: } to work like {ADD: } but carry over fields by default. | <p>This new rule action allows an issue to be created in a similar means to the ADD action, but without needing to specify the list of fields. Doing so is optional and when a field is explicitly mentioned, it must have a value to replace the value of the field you are currently managing.</p> |
| 51445 | Feature Enhancement | N/A | Search / Report | A new field named NUMBER_OF_ATTACHMENTS allows the count of attachments to an issue to be displayed on reports | <p>A field with the name NUMBER_OF_ATTACHMENTS and the title "Number of Attachments" can be placed on reports, including column, summary and matrix reports. The field may also be used as a filter when preparing reports.</p> |
| 59490 | Feature Enhancement | N/A | Search / Report | The attachment size popup is no longer required when QuickFind is in use | <p>With the performance benefits of Quickfind, it was no longer necessary to let the user see the cumulative size of all attachments being searched. The popup has therefore been removed when Quickfind is turned on.</p> |

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| 61988 | Feature Enhancement | N/A | Search / Report | New report type to create dashboard reports | Dashboard reports contain up to 100 other reports of type chart, aging, summary, and matrix. The most typical use of a dashboard report is to place it on the home page and use it as a means to communicate common information to many users. The users must have permission to view the dashboard report, but they do not need to have permission to the individual reports. However, each user must have permission to each of the fields within each of the reports before they see that dashboard. |
| 61989 | Feature Enhancement | N/A | Search / Report | New chart types | In addition to the existing time-based charts, the following "value-based" chart types have been added: <ul style="list-style-type: none"> - Pie chart - Bar chart - Stacked bar chart - Area chart - Line chart Value-based charts do not show trends over time as do the time-based charts, but break down the values within one or two lists at a specific point in time (usually the current date). |
| 62348 | Feature Enhancement | N/A | Search / Report | QuickEdit now functions with Detailed Reports | The administrator may now place a Quickedit button on any detailed report. Given permission, the user may use Quickedit across all the fields on the detailed report. |
| 67438 | Feature Enhancement | N/A | Search / Report | Select the Quicklist layout based on filters provided by user | Previously, the layout for the Quicklist report was selected based upon the user's default business area and project. Now, if all the issues retrieved from a query belong to a single business area / project combination, the layout applicable to that business area and project is selected. |
| 68421 | Feature Enhancement | N/A | Search / Report | Service Level Agreement implementation | This major new feature allows for the definition of groups of statuses for the measurement of how much time issues spend in these statuses. This forms the basis for Service Level Agreement monitoring and implementation. Multiple SLA's may be defined and reported against, with both warnings of impending SLA's being reached as well as warnings after deadlines have been breached. |

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| 72031 | Feature Enhancement | N/A | Search / Report | Increased the size of the "Calculated Expression" and "Default value" fields to 4000 characters to accommodate longer Report Expressions | Users were encountering a limitation in only being allowed to store 255 characters in report expressions. This improvement increases the size of report expressions to 4,000 characters. |
| 74916 | Feature Enhancement | N/A | Search / Report | A new field named NUMBER_OF_ATTACHMENTS allows the count of attachments to an issue to be displayed on reports | A field with the name NUMBER_OF_ATTACHMENTS and the title "Number of Attachments" can be placed on reports, including column, summary and matrix reports. The field may also be used as a filter when preparing reports. |
| 65916 | Feature Enhancement | N/A | Sign On | After signing off, a browser refresh in Internet Explorer signed the user in again automatically, if SSO was enabled | With SSO, this was the correct behavior, but the message displayed to the user was misleading. The message has been revised to clarify the behavior. |
| 63492 | Feature Enhancement | N/A | User Custom | New feature to implement shortcut buttons on the home page of users | There is a new layout type named HOME_PAGE. When this is used to create a layout, the administrator may place fields on the layout that are become buttons to either Add an issue by navigating directly to a specific business area and project, or may directly run any report. The administrator may further provide an image for each button, although an HTML button is rendered by default. |
| 64403 | Product Bug | 5.2.3.6 | API & CLI | evdelete did not delete records if they were part of a relationship group | This was a bug which was fixed. If the delete command is used on an issue which is part of a relationship group, the record is deleted. |
| 65179 | Product Bug | 6.0 | API & CLI | The CLI evsearch command returned a java.lang.NullPointerException | When a command such as: ./evsearch -n -l 999999 -r "updated start date"="06/01/2008" q was entered, there was an exception. The root cause was the addition of additional checking for repeating rows fields in the 6.0 branch of code. The fix was to escape the repeating rows checking for the RANGE fields in the query. |
| 69846 | Product Bug | 5.2.3 | API & CLI | evmail failed on messages containing attachments with Japanese filenames | This has been fixed so that attachments to mails that contain Kanji or characters from other double-byte character sets may be used via evmail. |
| 58235 | Product Bug | 5.2.2 | Add & Edit | Requiredness was ignored for fieldname starting with RELEASE_ | When a user defined field was created that began with the characters "RELEASE_", it was not possible to make the field required. The program was special casing this circumstance, believing all fields with this string of characters would be repeating row fields. This has been fixed. |

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| 60825 | Product Bug | 5.2.3.1 | Add & Edit | Email notification to previous value of RELEASE_ASSIGNED_TO field when the field is updated | Previously, a change in the value of the RELEASE_ASSIGNED_TO field did not result in email notification being sent to the old assigned to value. This has been corrected so both the old and new assigned to's receive notification. |
| 63281 | Product Bug | 5.2.3.5 | Add & Edit | Validate Hidden layout cell attribute did not operate reliably on all layouts | This happened when there was a combination of SELECTED layouts within tabs and the layout selected itself contained an embedded layout. In this circumstance, the VALIDATE_HIDDEN attribute was not being observed. Now fixed. |
| 67840 | Product Bug | 6.0.2 | Add & Edit | Project tabs rendered in the wrong place on the Edit screen when Area is read-only | This was a cosmetic issue only, where the PROJECT was not rendered in exactly the same place on the screen, depending on whether the AREA field was read/write or read-only. Issue has been fixed. |
| 68199 | Product Bug | 6.0 | Add & Edit | Quickedit within related issue displays on an edit screen did not always provide a large enough viewing area | Related issue displays were fixed in size. When the vertical size was relatively small, and there was a Quickedit button on the related issue display, there was not always enough of a viewing area to see the entire Quickedit session. Now the related issue display is resized when the Quickedit button is pressed, so that the user always sees the entire record being edited. |
| 69478 | Product Bug | 6.1 | Add & Edit | User details were not displayed in popup for valid user | This occurred on an add or edit screen where there was a "Display as URL" drilldown into a user's details, and the field was a popup as opposed to a list. When a user typed a name into the text field for the popup, as opposed to choosing the user's name from the popup list, no name was passed to the display as URL. This was fixed. |
| 69559 | Product Bug | 6.0.3 | Add & Edit | Read-only log areas fields on the Edit screen render HTML as opposed to text | This was a regression error and was working correctly up to the 6.0 release. The problem was cosmetic only, and exhibited as the user seeing HTML surrounding the text within a read-only log area field. This is a fairly unusual configuration and was not previously subject to a test case. The problem has been fixed. |

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| 71717 | Product Bug | 6.0.3 | Add & Edit | Rendering problem with 6.1 add/edit | <p>With version 6.1, the add and edit screen layouts take advantage of Ajax to eliminate screen refreshes when a server based allowed value is triggered, a business rule is triggered, a cell attribute such as visible if is triggerend, or an embedded layout becomes visible. This greatly enhance the performance of the user interface. However, with Internet Explorer there may be a compatibility with existing layouts generated prior to version 6.1.</p> <p>This manifests itself on the display in that layouts look much too wide on the screen. This happens when:</p> <ul style="list-style-type: none"> - You are using Internet Explorer - You have embedded layouts (typically using the SELECTED mechanism) - The embedded layout is constructed with fields where one or more column has fields with a colspan greater than 1 - The fields on successive rows all have the same colspan. <p>The solution is to reduce the colspan to 1 for all fields where it is not needed</p> |
| 74307 | Product Bug | 6.0.4 | Add & Edit | HTML was displaying within text default values, if the default value contained non-alphabetic characters | The default value entries were being double-escaped, resulting in characters such as quote marks in the values appearing as the decimal equivalents. |
| 75945 | Product Bug | 6.0.4 | Add & Edit | Safari compatibility issue with relationship groups | Relationship groups embedded within an add or edit screen did not appear within Apple Safari browsers. This has been fixed. |
| 66182 | Product Bug | 5.2.3.5 | Administration | Problem re-enabling end user access following a server restart | This occurred on a clustered environment. Not all the application servers correctly saw the enabling of the end-user access at one of the nodes. This was fixed. |
| 70412 | Product Bug | 6.0.3 | Administration | Could not delete a UDF list value from a field which has an alias | This has been fixed so that a field value may be deleted, as long as the field and all alias fields do not have values stored against the specific field value that is trying to be deleted. If one or more field values has a value stored in one or more issues, then an error is generated and displayed to the user. |

| Release Notes | | | | | |
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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 73329 | Product Bug | 6.0.3 | Administration | Administrators without sufficient privileges could view and alter Business rules in the Global Area | Although this is not a common configuration, if an administrator role was configured and not given permission to access the global area, they could still view and alter business rules in the global area. This has been fixed. |
| 56339 | Product Bug | 5.2.2 | Allowed Values | USE_ALLOWED_VALUE_SORT_ORDER did not apply to User lists when the parent field was MODULE_ID | User lists were previously sorted alphabetically, as opposed to using the allowed value sort order. User fields now obey the sort order defined, if USE_ALLOWED_VALUE_SORT_ORDER is set to YES. |
| 62501 | Product Bug | 5.2.1 | Allowed Values | Performance issue when allowed values were further manipulated by user custom code | With specific combinations of allowed values, it was possible for ExtraView to take a long time when processing user custom code. The SQL that retrieved the allowed values for this specific combination has been improved to eliminate the performance problem |
| 63484 | Product Bug | 6.0 | Allowed Values | Error popup occurred showing an "invalid value" when switching the parent of an allowed value field | On a layout there was a parent field and its child field, which had the Remove * None * attribute. When a value from the parent field was selected, the child field changes from blank to the allowed value(s). In this use case, there was only one child, so it was displayed. However, selecting a new parent caused an error saying that the value was invalid for the child field. The error message has been disabled upon refreshes, but is still shown if the record is retrieved from the database, in case a new metadata configuration triggers the error correctly. |
| 63835 | Product Bug | 6.0 | Allowed Values | Allowed value field refresh unhighlighted selected values in a child multi-valued list when an additional list value was selected from a Parent multi-valued list field | This was a specific use case which was not commonly configured in allowed values. The parent and child selections now work correctly. |
| 63945 | Product Bug | 6.0 | Allowed Values | With Ajax Refresh enabled on an allowed value, a screen refresh was occurring | This issue occurred when a number of allowed value relationships were chained together. For example, grandparent, parent, child, grandchild. The problem was resolved. |
| 65607 | Product Bug | 5.2.3 | Allowed Values | Modifying an Allowed Values which caused a server refresh deleted the existing entry if there was an update before the refresh was completed | It is no longer possible to update a record while a server refresh is pending. The user must now wait for the first action to complete before they update the record. |

| Release Notes | | | | | |
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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 66456 | Product Bug | 6.0 | Allowed Values | Allowed value function did not explicitly close its ResultSet which caused Oracle to run out of cursors | During the stress test of an integration program, calling ExtraView thousands of times within a short space of time, Oracle ran out of cursors. This was traced to only being a problem on Oracle 10g, where Oracle changed the algorithms of allocating resources such that this action takes much longer than the previous version. Oracle 9i did not exhibit the behavior. The problem was fixed by ExtraView explicitly closing the result statement each time it was used and not relying on Oracle to perform this action. |
| 67298 | Product Bug | 6.0.2 | Allowed Values | Maintenance of allowed value child list display incorrectly on page in Internet Explorer | This was a cosmetic issue where the child allowed value lists that used drag-and-drop was displaced vertically on the screen. Now fixed. |
| 69504 | Product Bug | 6.0.3 | Allowed Values | Allowed Values did not display correctly when defined both in the Global area as well as in another business area | This was observed on a system after doing a screen refresh and noticing a value appearing in the list that was not there previously. The problem was traced to allowed values being defined in two places (the global area and a specific business area). In that case the child list was not always being populated correctly. This has been fixed. |
| 71970 | Product Bug | 6.0.3 | Attachments | Exceptions with Firefox browser when read access is turned off on attachments | This has been fixed. |
| 74234 | Product Bug | 6.0.4 | Attachments | Attachments section was not showing in email notifications for all users | This problem could not be replicated in the current code branch. However, other changes to the way that attachments were handled had been introduced into the code, and it is assumed that this problem had been fixed as a result of other work to enhancements. |
| 67586 | Product Bug | 6.0.2 | BatchMail | BatchMail Status did not display when set to START_ON_BOOT | This was a cosmetic issue that was resolved. |
| 70355 | Product Bug | 6.0.3 | Escalation | Escalation Routine triggered emails even though system setting for EMAIL_NOTIFICATION=NO | This was a bug which was fixed. |
| 70470 | Product Bug | 6.0.3 | Escalation | Escalation rules would only escalate 10 issues per rule | Any number of issues may now be escalated with a single escalation rule. |
| 61969 | Product Bug | 5.2.2.1 | General code issues | Problems localizing ExtraView into the French language | When a user inserted a single quote character into words, as is common in the French language, there were several places where the word was part of a phrase enclosed in the same single quote character. This caused JavaScript errors. The code has been thoroughly checked to eliminate all places where this could happen. |

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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 62528 | Product Bug | 5.0.2.4 | Import and Export | The file import utility would only import 60 fields, not the documented 300 fields on a record | This was a simple bug which was fixed. The file import utility now supports 300 fields on single record. |
| 65473 | Product Bug | 6.0 | Import and Export | Metadata import process was taking an inordinate of time | The processing has been revised to provide better performance by an order of magnitude. |
| 67945 | Product Bug | 6.0.2 | Import and Export | Metadata import error: Blob is null | This problem was traced to importing metadata that contained business rules into a site where metadata existed in the export site with business rules in an area / project combination that did not exist within the target site. The problem has been fixed. |
| 72089 | Product Bug | 6.0.2 | Import and Export | The File Import Utility did not validate date fields | The invalid date was ignored, and no error was reported. This was fixed. |
| 72644 | Product Bug | 6.0.4 | Import and Export | Disabling user access prevented the metadata import from completing successfully | Disabling end user access inadvertently killed the thread that the metadata import was dependent upon. This was fixed. |
| 75059 | Product Bug | 6.0.4 | Import and Export | File Import Utility - Usernames with spaces were not being inserted into the database | If a user's first name or last name contained a space character, then the file import utility treated this as an error. This was fixed. |
| 58878 | Product Bug | 5.2.3 | Interest Lists | Adding a userID to the "Add to interest list" field did not result in an error OR sending the email | This was observed by typing a known user ID into the CC Email field, as opposed to picking them from the popup list. This was enhanced to support the behavior expected. |
| 64662 | Product Bug | 5.2.1 | Interest Lists | Issue Interest List members did not get email notification when Status=Closed | This was previously the specification, not to send notification on closed issues. This has been altered to allow interest list members to receive email on closed issues. |
| 68643 | Product Bug | 6.0.3 | Interest Lists | Users were receiving duplicate emails when Receive Notifications at alternative email address was set to YES. | This has been fixed so that each user email address will only receive a single email. |
| 68092 | Product Bug | 6.0.2 | LDAP | When using LDAP with drop-down user lists, not all users were displayed | There previously was an arbitrary limit to only allow the list of users to reach 100. Now the list will show all users matching the search filter. |
| 63642 | Product Bug | 6.0 | Layout Editor | Titles on embedded layout related record display were not rendering properly. | This bug only affected related issue display layouts rendered within another embedded layout. The title to the field contained an HTML tag that was displayed on the screen. This was fixed. |

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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 60924 | Product Bug | 5.2.3.2 | Layout Rendering | An embedded layout in a project did not load the correct project specific layout but reverted to the default layout | This was due to logic that prevented the proper choice of the layout due to there being no "selected" data dictionary name associated with the layout. Traditionally there was the only way a sublayout could be defined. Presently the data dictionary name may not be the only criteria to select the embedded layout. The logic has been adapted to allow this to work correctly. |
| 63454 | Product Bug | 5.2.3.6 | Layout Rendering | Using a "visible if" attribute on a related issue display resulted in the display of an error | This happened when there were no related issues. This was fixed so the error does not occur. |
| 63820 | Product Bug | 6.0 | Layout Rendering | HTML Tags appeared when ALT Title was used in Related Issues Display Layout | This was a simple cosmetic bug that was fixed. |
| 67170 | Product Bug | 6.0 | Layout Rendering | ExtraView indicated that a field was required and was not filled in, even though the field did not exist on the layout | <p>This happened when a required field was configured under a sub-layout as follows:</p> <ul style="list-style-type: none"> - Create a text field (or any other type) and places it under any sublayout . - Place the sublayout on ADD/EDIT pages - Make the field required. - Add VISIBLE_IF attribute to it. <p>When updating the issue without ever making the sub-layout visible and triggering the visibility of the field, the issue should have been able to be updated, yet the program was informing the user that the field was required. This problem was resolved.</p> |
| 67897 | Product Bug | 6.0 | Layout Rendering | Sublayouts that contained fields with "visible if" attributes (or fields hidden with JavaScript) rendered " " as opposed to just whitespace | This was a cosmetic issue that has been fixed. |
| 72653 | Product Bug | 6.0.3 | Layout Rendering | AV_NULL_PARENT_IS_NONE could cause email notification area of edit screen to appear staggered | This was purely a cosmetic issue, where the checkboxes on the notification area of the edit screen would not be lined up vertically, when the behavior setting named AV_NULL_PARENT_IS_NONE was set such that a set of tabs on the edit screen had no child values. |
| 60884 | Product Bug | 5.2.3.2 | Notification | The ad-hoc email tag \$\$DESCRIPTION\$\$ tag broke after entering 3 or more \$\$COMMENT\$\$ | Once 3 or more comments were entered into an ad-hoc email template, no additional comments would be observed in the output. This has been fixed to display all comments. |
| 63569 | Product Bug | 6.0.2 | Notification | Related Issue layouts were not rendered on Email notifications | This has now been implemented so that related issue displays are now part of email notifications, provided the RELATED_ISSUE_DISPLAY is placed on the notification layout. |

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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 67469 | Product Bug | 5.1 | Notification | Repeating row values did not display in email templates | This had never been implemented before this release. If the user includes a token for a field in an email template that belongs to a repeating row, then the output in the mail will be a comma-delimited list of all the values set on the repeating rows. |
| 62816 | Product Bug | 5.2.3.3 | Perforce Integration | Perforce integration gave "java.io.EOFException: Premature EOF encountered" errors in the log | An exception appeared in the log when transactions were processed. This did not affect the processing of the updates. The error has been trapped and is no longer displayed. |
| 64778 | Product Bug | 5.2.3.6 | Performance | There was a gradual slowdown on dashboard charts when they were created time after time with little interval between the creation and drilldowns were being performed | There were session issues that caused this problem. Now fixed. |
| 65219 | Product Bug | 5.2.3 | Performance | The Allowed Value combination of MODULE_ID to a UDF was slow to display in the administration utility | The query that displayed this combination has been improved to approximately half the time taken to display the results on the allowed value display. |
| 63024 | Product Bug | 6.0 | Quickedit | Date field picker was not working in related issues display when Quickedit was being used | This was fixed so the calendar popup appears correctly. |
| 63593 | Product Bug | 5.2.3.3 | Rules Engine | Mail generated by the rules engine did not use the AD_HOC behavior settings | The Rules code sent email using the EMAIL_ADMINISTRATOR_NAME and EMAIL_ADMINISTRATOR_USER_ID, not the AD_HOC_EMAIL_FROM_SENDER and AD_HOC_EMAIL_FROM_ADDRESS. This has been fixed. |

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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 63671 | Product Bug | 6.0 | Rules Engine | <== Link ==> business rule did not work under all circumstances | <p>A <== link ==> rule that was then subject to a <== refresh ==> rule did not work correctly. For example, set up a link rule such as:</p> <pre><== link crLink ==> AREA="CR's", ID=CR_PARENT_ID</pre> <p>...and the following Load then Refresh rules:</p> <pre><== load ==> ## Linking Load Rules if (AREA="CR's" && PROJECT="BASELINE" && SCREEN_NAME="EDIT") { SHORT_DESCR=(crLink).SHORT_DESCR; } <== refresh ==> ## Linking Refresh Rules if (CR_SHOW_PARENT='Y') { PRIORITY =(crLink).PRIORITY; CR_AREA =(crLink).CR_AREA; CR_SUBSYSTEM =(crLink).CR_SUBSYSTEM; PRODUCT_NAME =(crLink).PRODUCT_NAME; CATEGORY =(crLink).CATEGORY; ASSIGNED_TO =(crLink).ASSIGNED_TO; CR_RESOLUTION =(crLink).CR_RESOLUTION; }</pre> <p>When viewing the Edit screen layout of a BASELINE project record, the value of the SHORT_DESCR field loaded with the value of that field from the parent CR issue. Also, when one clicked the CR_SHOW_PARENT checkbox on the Baseline record, the screen refreshed and the equivalent fields described in the Rules displayed the values from the parent CR issue.</p> <p>This has been fixed.</p> |
| 64914 | Product Bug | 5.2.3.5 | Rules Engine | MAIL: action only sends mail to the first repeating row of an issue | This was a bug that has been fixed. |
| 65019 | Product Bug | 6.0 | Rules Engine | Unable to perform less than < or greater than > date conditions in links | Link business rules could not use the < and > operators when testing date fields. This has been fixed. |

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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 65463 | Product Bug | 6.0.1 | Rules Engine | Date calculations with negative numbers passed the wrong value to user custom exits | This was a simple coding error that had not affected any customer site. The problem has been fixed. |
| 66042 | Product Bug | 5.2.3.2 | Rules Engine | Refresh rules were not triggered when the behavior setting named USER_LIST_DISPLAY=POPOP | This was a bug that has been fixed. |
| 67755 | Product Bug | 5.2.3 | Rules Engine | The rule UPDATE function did not update a field when its value was null | <p>Although this was a bug that was fixed, there was a simple workaround to test for the condition before the update, as follows in this example rule:</p> <pre><== refresh ==> ## Test to change status of Related Issues if (AREA='Bugs' && REL_SCHED_TEXT.{changed} && REL_SCHED_TEXT.{is not null}){ {UPDATE: HelpdeskLink, REL_SCHED_TEXT}; } if (AREA='Bugs' && REL_SCHED_TEXT.{changed} && REL_SCHED_TEXT.{is null}){ {UPDATE: HelpdeskLink, REL_SCHED_TEXT = "." }; } <== preupdate ==> if (REL_SCHED_TEXT='.'){ REL_SCHED_TEXT=""; } <== link HelpdeskLink ==> AREA='Helpdesk', MY_PARENT_ID = ID</pre> |
| 68851 | Product Bug | 6.0.3.2 | Rules Engine | UPDATE business rule failed with an exception in the log with multi-value User field changes | This happened approximately half the times the rule was executed. Only multi-valued user fields were affected, and only when more than two users were selected in the list. The problem was rectified. |
| 74600 | Product Bug | 6.0.4 | Rules Engine | Email Rules - syntax was not consistent with other rules when using {} | <p>In an email rule, the use of braces in an expression such as:</p> <pre><== email ==> if (AREA='Bugs') { ROLE:ADMIN; ROLE:DEV_ENGINEER; } was not enforced, leading to syntax that was incompatible with rules in all other directives. This was fixed so that the rule syntax for email rules is consistent.</pre> |
| 57994 | Product Bug | 5.2.3 | Search / Report | Warning message about needing more filters occurred on the Query screen no matter the value of MINIMUM_SEARCH_FIELDS | This only occurred if the first filter chosen by the user was KEYWORD. This bug has been fixed. |

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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 61602 | Product Bug | 6.0 | Search / Report | In the Firefox browser, when updating a query, the tab with the updated results was not displayed | The focus to the browser tab that contains the results is now set, so the user is taken automatically to their result set when they rerun a report after choosing different filters. |
| 64699 | Product Bug | 6.0 | Search / Report | Matrix Report which used a "not equal" filter operator on the MODULE_ID field were not providing the correct results | This issue was resolved by revising the SQL used with the MODULE_ID field. |
| 65129 | Product Bug | 6.0 | Search / Report | Users received a session expiry when attempting to drilldown to the ALT_ID field on a hierarchical column report | This was working fine for the ID field which is more normally used, but not working for the ALT_ID field. Now fixed. |
| 65133 | Product Bug | 6.0 | Search / Report | Columns in hierarchical report were being replaced with the contents of the next column in the report | This was happening as the hierarchical report edit screen was not looking at the data dictionary to ensure that the column was selectable for reports. Therefore, the column could be selected in the editor, but was never displayed in the output. This has been fixed. |
| 65223 | Product Bug | 5.2.1 | Search / Report | Aggregating on long database names in queries caused a java.lang.reflect.InvocationTargetException | This problem occurred when producing hierarchical reports with aggregates, and the field names for the aggregation were close to the 30 character limits. This problem has been solved. |
| 65511 | Product Bug | 5.2.3.5 | Search / Report | Text Area display types on repeating records were not unique to the issue being displayed when being output to Detailed Reports | Although this is an unusual configuration, when text area display types were placed on repeating rows, and the records were then output to detailed reports, there would be a repeat of the value of the field from repeating row to repeating row. This bug has been fixed. |
| 65924 | Product Bug | 6.0.1 | Search / Report | Needed to catch the exception from timing out a query when QUERY_TIMEOUT_SECONDS is applied by ExtraView | When ExtraView cancelled a query that took longer than allowed by the setting named QUERY_TIMEOUT_SECONDS the user would see that an unknown error occurred. This has been changed so that the error from the database is interpreted correctly and the user sees an appropriate error message. |
| 66181 | Product Bug | 6.0.1 | Search / Report | Report crashed in the IE browser and the output in the Firefox browser was one column off | This issue only occurred on hierarchy reports with a particular combinations of fields on the output, where a reporting field was to be output directly beneath the Edit button. The Edit button is skipped on Hierarchy reports, but the field beneath it could not be rendered correctly in IE and caused a misplacement in the Firefox browser. This has been fixed. |
| 66701 | Product Bug | 6.0.1 | Search / Report | Related Issue information did not render in PDF/ Microsoft Word detailed reports | Related Issue layouts will now render correctly on both PDF and Microsoft Word reports |

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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 67290 | Product Bug | 6.0.1 | Search / Report | Hierarchy report did not export all columns of information to Excel spreadsheets | On a hierarchical column report, if text area fields were included in the output, then sending the report to Excel would cause the text area fields to be either blank, or duplicated. This only affected text area fields and was fixed. |
| 67386 | Product Bug | 6.0.1 | Search / Report | Excel Reporting: Lost formatting on text area fields | This is a relatively obscure problem, which was less of a bug in ExtraView and more of a problem with Excel. If the spreadsheet being created from ExtraView contains double-byte characters (such as Chinese), then the user's personal setting of the MS OFFICE character set should not be set to windows-1250, but should be set to UTF-16LE. |
| 70297 | Product Bug | 6.0.3 | Search / Report | Hierarchical reports would sometimes return an incorrect set of results for child records when outputting data to an Excel spreadsheet | This problem occurred when the wrong set of fields was selected for the output. This was fixed. |
| 70487 | Product Bug | 6.0.3 | Search / Report | Reporting expressions are only partially saved with SQL Server as a database | This happened with long report expressions only, and with SQL Server as a database only. This has been fixed. |
| 73891 | Product Bug | 6.0.3 | Search / Report | Filter evaluation on reporting - filter values not always retained | When a filter value of "not equals" was set in an advanced filter, it was not always saved with the report. This has been fixed. |
| 73928 | Product Bug | 6.0.4 | Search / Report | Excel output gave an intermediate blank screen | This only happened in IE6 and Firefox. This was a cosmetic problem only, and has been fixed. |
| 74624 | Product Bug | 6.0.4 | Search / Report | Advanced filters saved in reports with a value of *None* were getting reset to *Any* when loading the report to edit its contents | This was a bug that was fixed. |
| 66893 | Product Bug | 6.0.1 | Sign On | Concurrent Users were getting RC1 session errors excessively | This was traced to the auto-sign off behavior setting being turned on, which is only used on a small number of sites. The problem has been solved and concurrent users should only see legitimate session expiries. |
| 64847 | Product Bug | 6.0 | User Interface Issues | Users were unable to de-select the last value of the parent of a multi-select list field when refresh type = Ajax | This has been fixed. |
| Count: 148 records | | | | | |