

6.0.4 Release Notes

Prepared - 11/6/08

Release Notes					
Issue #	Category	Found In Release	Module	Title	Release Note
67981	Feature Enhancement	6.0.2	LDAP	LDAP integration: now handles lowercase LDAP_PRIMARYKEY values when LDAP_USER_LOOKUP is enabled	This is a simple enhancement to allow the LDAP PRIMARY_KEY value to be lower case, as opposed to the more normal implementation of LDAP where it is upper case.
69802	Feature Enhancement	6.0.3.2	Rules Engine	New rule action: {COPY: } to work like {ADD: } but carry over fields by default.	This new rule action allows an issue to be created in a similar means to the ADD action, but without needing to specify the list of fields. Doing so is optional and when a field is explicitly mentioned, it must have a value to replace the value of the field you are currently managing.
67944	Feature Enhancement	6.0.2	Sign On	hybrid authentication - custom and regular	There is a new option for the value of the application default named "CUSTOM_AUTHENTICATION". If this has the value "HYBRID" then, on signon: <ol style="list-style-type: none"> 1. Custom authentication is attempted to the LDAP server. If that fails without an alert message being placed in the "ALERT" attribute, then 2. The standard ExtraView authorization against the internal user table of information is performed.
69559	Product Bug	6.0.3	Add & Edit	Read-only log areas fields on the Edit screen render HTML as opposed to text	This was a regression error and was working correctly up to the 6.0 release. The problem was cosmetic only, and exhibited as the user seeing HTML surrounding the text within a read-only log area field. This is a fairly unusual configuration and was not previously subject to a test case. The problem has been fixed.
69504	Product Bug	6.0.3	Allowed Values	Allowed Values did not display correctly when defined both in the Global area as well as in another business area	This was observed on a system after doing a screen refresh and noticing a value appearing in the list that was not there previously. The problem was traced to allowed values being defined in two places (the global area and a specific business area). In that case the child list was not always being populated correctly. This has been fixed.
63569	Product Bug	6.0.2	Notification	Related Issue layouts were not rendered on Email notifications	This has now been implemented so that related issue displays are now part of email notifications, provided the RELATED_ISSUE_DISPLAY is placed on the notification layout.

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65019	Product Bug	6.0	Rules Engine	Unable to perform less than < or greater than > date conditions in links	Link business rules could not use the < and > operators when testing date fields. This has been fixed.
67755	Product Bug	5.2.3	Rules Engine	The rule UPDATE function did not update a field when its value was null	<p>Although this was a bug that was fixed, there was a simple workaround to test for the condition before the update, as follows in this example rule:</p> <pre> <== refresh ==> ## Test to change status of Related Issues if (AREA='Bugs' && REL_SCHED_TEXT.{changed} && REL_SCHED_TEXT.{is not null}){ {UPDATE: HelpdeskLink, REL_SCHED_TEXT}; } if (AREA='Bugs' && REL_SCHED_TEXT.{changed} && REL_SCHED_TEXT.{is null}){ {UPDATE: HelpdeskLink, REL_SCHED_TEXT = "." }; } <== preupdate ==> if (REL_SCHED_TEXT='.'){ REL_SCHED_TEXT="; } <== link HelpdeskLink ==> AREA='Helpdesk', MY_PARENT_ID = ID </pre>
68851	Product Bug	6.0.3.2	Rules Engine	UPDATE business rule failed with an exception in the log with multi-value User field changes	This happened approximately half the times the rule was executed. Only multi-valued user fields were affected, and only when more than two users were selected in the list. The problem was rectified.
Count: 9 records					