

5.2.3 Release Notes

Prepared - 1/10/08

| Release Notes | | | | | |
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| Issue # | Category | Found In Release | Module | Title | Release Note |
| 15635 | Feature Enhancement | N/A | Add & Edit | New field display type supports radio buttons | <p>Within the data dictionary, the administrator can now create a field with either a display type of Horizontal Radio Button or Vertical Radio Button. The direction controls the rendering of the values within the list of options, as generated on an Add or Edit layout.</p> <p>This feature works in exactly the same way as single-valued lists for reporting functions.</p> |
| 54174 | Feature Enhancement | N/A | Administration | The User's Account Job Title only held 30 characters | This has been enhanced so that job titles of up to 128 characters can now be stored. The previous limit was 30 characters. |
| 53600 | Feature Enhancement | N/A | LDAP | LDAP Over SSL now enabled | This new feature allows an LDAP connection to be established over a SSL connection. The BestPractices usercustom module now includes a standard LDAP authentication routine. |
| 55408 | Feature Enhancement | N/A | Rules Engine | New method re-implementing electronic signatures | <p>The existing method of implementing electronic signatures was tied to a change in status of an issue. The new method allows electronic signatures to be triggered by any change to an issue. The new method uses a business rule with a syntax of :</p> <p>{REAUTHORIZE: user_field_name 'message to display'}</p> <p>This can be implemented in any logic block within a preupdate directive.</p> |
| 50687 | Feature Enhancement | 5.1.1 | Search / Report | New report feature to save filter settings | This new feature allows the user to save and restore filter sets. When saved, the filters are named and added to a list. The named set can be loaded with a single mouse click. Once loaded, Quicklists and Detailed reports can be run immediately, or the filters can be further modified. There is also the capacity to delete saved filter sets. |
| 53140 | Product Bug | 5.2.1 | Add & Edit | Problem fixed when owners were assigned as the owner of a UDF field and their name was not unique | If the administrator assigned a new owner to a value within a UDF field, and that name was not unique (i.e. the person had the same first and last name as a different user), then the update failed. This has been fixed. |

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| 54597 | Product Bug | 5.2.1 | Administration | Home Page report list in the user accounts screen was cleared when adding a new user whose combination of first and last names already existed | ExtraView has a check when an administrator attempts to add a new user, and the combination of their first and last names already exist. The check does not prevent a second user with that name being added, but when this check was displayed, the values of the Home Page reports set by the administrator were inadvertently cleared and the administrator needed to update the account once it was created. They now retain the values entered throughout the process. |
| 54698 | Product Bug | 5.2.1 | Allowed Values | Update of dependent allowed values could fail if using the MODULE_ID field in the allowed value relationship | This was less of a bug, and more a difference in the way the built-in MODULE_ID field was treated in an allowed value relationship. The MODULE_ID behavior has now been altered to conform to the same behavior as other fields in allowed value relationships. |
| 55792 | Product Bug | 5.2.2 | Allowed Values | Allowed values with a null parent value did not work correctly | This was a problem related to an upgrade where the previous version allowed a child value to exist without a parent value. When an installation requires this, the present method maps the "missing" parent to the area of the issue. |
| 53253 | Product Bug | 5.2.1 | Interest Lists | Interest List titles were created with the word "null" as the title | This happened in the event that there was no SHORT_DESCR (title) for an issue on an add or edit screen, and the user created an interest list for the issue using the notification option. The "null" is technically accurate, but somewhat misleading. The interest list is now created without a title. |
| 54148 | Product Bug | 5.2.1 | Performance | Extraview included some JavaScript files twice within a page | This was not a functional problem, but on some browsers on a small number of computers, it took an inordinate amount of time to "download" the second copy of the file. In fact the browser was taking too long to establish that a JavaScript file was already cached. Removing the second instance of the JavaScript file provides a marginal speed improvement for all customers, and a bigger speed improvement for a few customers. |
| 54747 | Product Bug | 5.2.1 | Rules Engine | Business rules issue - creation of new issues too sensitive to some values not being supplied | If the rule tried to create a value for a field in a new issue being created with the ADD directive, and the value of the field was {NULL}, then the ADD command would sometimes fail. This was fixed. |
| 53999 | Product Bug | 5.2.1 | Search / Report | HTML tag information appeared in column report output for text area/repeating row fields | This problem affected column reports where the user was displaying text area fields on repeating rows. The user would see the appearance of <nobr>....</nobr> tags on the report output. This has been fixed. |

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| 54175 | Product Bug | 5.2.2 | Search / Report | Advanced queries sometimes cleared popup values entered as filters | In the event a user typed in a value for a popup display type of field filter, as opposed to picking the value from the popup list, and then they refreshed the screen to add another filter, the value manually entered would be lost. This has been fixed. |
| 54176 | Product Bug | 5.2.2 | Search / Report | The report editor did not remember the value entered into the RELEASE_FOUND field | This was a bug that only affected non-UDF fields, when the value in a saved report being loaded as a filter into the report editor was no longer valid. Although no longer valid, it can sometimes be important to remember the filter. ExtraView was instead displaying null;null. This has been fixed. |
| 54413 | Product Bug | 5.2.2 | Search / Report | A specific keyword search query hung the database | <p>This was an obscure but repeatable problem that only affected a single customer site. When performing a keyword search, the database would either take a very long time to complete the query, or would not complete the query. The problem was traced to an Oracle database problem whereby the Oracle query optimizer did not handle a perfectly valid query.</p> <p>As a workaround, we have re-written the query to avoid the issue. In the longer term, we expect a patch from Oracle for their database as a better solution.</p> <p>The problem has the potential to affect other customers who use Oracle as a database, although there have been no reports of such incidents.</p> |
| 54883 | Product Bug | 5.2.1 | Search / Report | Could not edit/delete a report if filter criteria were no longer valid | If a user attempted to edit a report, and a selected filter value in the report no longer existed in the database for some reason, then an error would occur and the user could not access the report. Now, if a filter value is deleted from the database for some reason, then a warning appears to say the value is no longer valid. |

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| 54978 | Product Bug | 5.2.2 | Search / Report | Searching for RELEASE_FOUND, RELEASE_FIXED and MODULE_ID titles may not return the expected results | <p>For historic (and very valid) reasons, the search queries used for the RELEASE_FOUND, RELEASE_FIXED, and MODULE_ID ID fields, when they are used as popup display types, used the names of the fields, as opposed to the titles of the fields in the query. Many customers depend on this behavior, and in almost all cases provide the same value in administration for both the name and title of the field.</p> <p>On the odd occasions that the names and titles are different, and the user searches for a title, they cannot find this in the database. To partially solve this problem, we now show the value of the title on the popup, when its value is different from the name.</p> <p>This problem does not occur if using a display type of list, as opposed to popup.</p> |
| 55003 | Product Bug | 5.2.2 | User Interface Issues | The mailing list on the Add and Edit screen did not wrap correctly in the Firefox browser | This cosmetic issue only affected Firefox users when there was a large number of users on the mailing list for an issue. When this happened, the list did not wrap correctly, and extended to the right of the screen, potentially causing horizontal scrolling to happen. |
| 55182 | Product Bug | 5.2.2 | User Interface Issues | Attachment titles could look too large on add / edit screens | This was a purely cosmetic issue where the titles to the attachment rows sometimes appeared too large compared to the remaining attachment data rows. The title rows will now render the same as the title rows to repeating rows on the layout. |
| 48755 | DBA Activity | 5.1 | Attachments | Attachment display metadata is not always rendered correctly in Japanese | When displaying long strings of characters as metadata within the attachment display in Japanese, and when there were no space characters in the data, then within Internet Explorer, the metadata was sometimes rendered vertically as opposed to horizontally on the screen. This proved to be a browser error, but the generated HTML has been altered to reduce the likelihood of this happening. |