

Issue #	Category	Module	Found in Release	Title	Release Note
29377	Feature Enhancement	Add & Edit	4.3.2	Problem resolving ambiguous user names when connected to LDAP server	<p>If 2 users with the same display name exist in ExtraView (eg Rob Campbell) then the system presents a warning that these users are ambiguously defined and attempts to do a User Search for all users with the same first name, last name.</p> <p>When LDAP lookup is used, a search for First Name: Rob*, Last Name Campbell is performed. The User Name says null, when in fact there is a non-null display name when an LDAP search is performed.</p> <p>This has been resolved</p>
29616	Feature Enhancement	Add & Edit	4.3.2	Calendar pop-up loses field focus when a date is selected	When using the calendar pop-up window to select a date and the calendar window closes, the field focus is lost and a user needed to click on the next field to continue completing the form. This has been fixed so the focus is not lost.
28514	Product Bug	Add & Edit	4.2.2.20	Auto-population of date fields sometimes incorrect	The convert method was checking for standard formats before checking the user format. This caused a mis-parsing of the date (04/05/05) because the locale of the user is en/US. If the locale was European, this would have parsed correctly.
28781	Product Bug	Add & Edit	4.2.2.19	Newly added repeating record disappears after updating status	This happened when the first value on the layout of a repeating row record was of a display type of Text. Repaired
28883	Product Bug	Add & Edit	4.3	Very large number values get mangled	When entering a 9 or greater digit number into a Number-type field, the value became corrupted. Now the behavior is as follows: The internal data type used for the NUMBER data type is double, allowing precision of approximately 16 decimal digits (0 to 9007199254740992).
28978	Product Bug	Add & Edit	4.3	Date UDFs lose time component	When date UDF's were used in conjunction with a 24-hour clock, the time component was not being stored correctly. This has been fixed.
29064	Product Bug	Add & Edit	4.3	Label values do not show when they contain embedded HTML	HTML is not supported to be rendered within a label, but the code is now fixed so that the text, including HTML will be visible
29531	Product Bug	Add & Edit	4.3.2	Report with fixed width font displays ' ' in log / text areas.	Report with fixed width font displays ' ,' in log / text areas. This happened when a field was empty. Now fixed
29570	Product Bug	Add & Edit	4.3.2	Extra space at the top of the Add Issue Screen	When there were no permissions to see the area and project fields, blank rows were being introduced at the top of the add and edit screens, where these fields would appear. We are now suppressing these rows, if there is no data to display.

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29968	Product Bug	Add & Edit	4.3.2	Getting message "Zero length project" or incorrect project list when first entering an add screen	This only happened after a reboot of the server, and someone signed on as the ADMIN user (never a good thing to do). Then, if that user accessed the add screen, the template was built with ADMIN security permissions which included access to the PROJECT field with write access. This has been fixed so this combination does not result in the PROJECT field being made available on the layout to normal users.
30082	Product Bug	Add & Edit	4.3.2	PRODUCT_NAME sort sequences did not work	This was caused by an out of date data dictionary entry and was fixed to be sure all customers have the correct entry in their database
30204	Product Bug	Add & Edit	4.3.2	Create a new break method for lines on comments	<p>There is a new behavior setting named LOG_AREA_BREAK_LINE with values of YES and NO. Description is: "If this value is YES and ExtraView is rendering the LOG_AREA field as HTML rather than text, then text up until a '
' or '</p>' tags will be rendered, followed by a link with the word "more". Upon pressing the "more" link, the entire field will be rendered.</p> <p>When we are rendering as HTML, and encounter either '
' or '</p>', we will stop counting the length of the line and immediately display the "more" option.</p>
28740	Feature Enhancement	Administration	4.3	Provide the ability to localize comments with behavior settings	This is a new feature and provides the translator with the ability to see and use a localize button with behavior settings
29512	Feature Enhancement	Administration	4.3.2	New feature to display only the fonts that will support your currently chosen locale	This has been implemented so that a user can only choose fonts that he can display on his local browser.
29551	Feature Enhancement	Administration	4.3.2	Help button doesn't change when updating HELP_HOME setting	This has been repaired and at the same time the ability to support relative and absolute URLs has been added
29613	Feature Enhancement	Administration	4.3.2	Provide a "Forget password?" link from the sign on page	This has been provided with a new behavior setting named 'CONTACT_ADMINISTRATOR'. When this is set to YES, there is a prompt on the sign on screen, giving the user the ability to send an email direct to the administrator if they are having access problems.
29620	Feature Enhancement	Administration	4.2.2.29	Implement a new Security Key to Activate/Deactivate User ID	A new security permission key named CF_ALLOW_DEACTIVATE_USERS has been created. This allows the administrator to set up different admin roles where people may or may not have permission to activate / deactivate users.

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29886	Feature Enhancement	Administration	4.3.2	Alter the method on how we source the stylesheets	This enhancements means that stylesheets will now belong with a specific image set, making it easier to switch to different image sets. Administrators will no longer need to edit the stylesheets to accomplish a change in the look and feel of ExtraView
28142	Product Bug	Administration	4.3.2	Possible to enter an invalid entry for the default value in the data dictionary	This only happened with fields with display type of list. This has been fixed.
28312	Product Bug	Administration	4.2.2.23	With "EMAIL_MODULE_OWNER_ALWAYS" set to "NO" the owner still gets emailed	The problem here was that when a checkbox type is created, the data dictionary automatically create the Y and N values for the checkbox, and it doing that, automatically set the owner to the session user. Fixed.
28602	Product Bug	Administration	4.3	ALLOW_ADD_REPEAT_RECORDS not appearing in the list of *All editing records and querying keys*	The security permission key was appearing in the wrong section. There was an easy workaround, to just pick the key from the master list.
28828	Product Bug	Administration	4.3	Behavior setting named BORDER_COLOR was removed from the database in error	Replaced
28911	Product Bug	Administration	4.3	Can add issue to Master Area when DISALLOW_AREA_0_DATA is set to YES	The key point to this issue is that it was possible to chage your area to that of Master Area, even if the behavior setting of DISALLOW_AREA_0_DATA was set to YES. This has now been inhibited.
29231	Product Bug	Administration	4.3.2	All areas keys throws Invocation Target Exception when Areas/Projects are not enabled	The "All Areas Keys" is now only displayed when business areas are enabled.
29694	Product Bug	Administration	4.3.2	XML Import/Export tool does not carry over Default Values in the data dictionary	This has been repaired.
29784	Product Bug	Administration	4.3.2	Session Timeout is not working all of the time.	This was related to the automatic refresh of the user's Home Page. This was retaining the session of a user who left his machine idle, while sitting on the Home Page. The refresh of the Home Page is now exempted from the expiry period for a user's session, so a user sitting on their Home Page will still time out after the expiry period.
29935	Product Bug	Administration	4.3.2	Upload company logo fails	This failure was only seen on servers using Linux as the operating system and was related to a file rename command not working on Linux.
29953	Product Bug	Administration	4.3.2	Cannot place dd field ATTACHMENT onto a report layout	The ATTACHMENT field was not placed on the list of valid fields for report layouts. This has been amended
30279	Product Bug	Administration	4.3.2	Text in admin behavior settings Description column needs to be escaped to render HTML	HTML in a description for a behavior setting was not being displayed correctly. This has been fixed

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29193	Product Bug	Allowed Values	4.3.2	Manage Allowed Value List does not work when using Admin List Search.	If the number of allowed values was larger then the ADMIN_LIST_SIZE default, the user was presented with a search screen. If the user then chose to edit the allowed value list, the parents and multiple list selectors were not displayed. This has been fixed
29755	Product Bug	Allowed Values	4.3.2	Allowed value on Project and owner causes InvocationTargetException error	This problem was highly specific to these two fields. The problem was traced and repaired
29271	Product Bug	Charts	4.3.2	The report description does not appear on saved charts, when run from the query page	The description was appearing when running from the report preparation screen, but not from the query page. Now fixed
28471	Product Bug	Daemon	4.3	Allow P4 integration to support additional status values	This enhancement entailed a fix to Perforce's P4Package, allowing us to modify the list of statuses held within Perforce.
28874	Feature Enhancement	Database	4.3	Amend SQL Server schema to use unicode data types, thereby allowing localization to work completely	This is a a significant change to MS SQL Server installations. The data types for all columns has been reviewed, allowing us to store text in any language. As a consequence, the size of existing SQL Server databases will grow significantly to allow the additional capability
28937	Feature Enhancement	Database	4.3	Create Totals for Numeric fields on column report	This is a new feature. When a numeric field in the data dictionary is set to allow totals to be generated, then all column reports and the Quicklist will produce a total for that field. If the report spans more than one page, the total is only shown on the last page.
28990	Product Bug	Database	4.3	New behavior setting for report heading / footing colors	A new behavior setting, named 'REPORT_HEADER_FOOTER_COLOR' has been introduced, to provide separate color control for the headings and footings on reports.
30281	Product Bug	Database	4.3.2	New behavior setting named 'REPORT_SUMMARY_TOTAL_COLOR'	This gives the flexibility to provide a different background color for the total rows on summary reports
30036	Product Bug	History	4.3.2	Security regarding the history button was not working	The security checking for the PR_RESOLUTION.MENU_HISTORY key was not being checked on the edit screen. Now fixed
30205	Feature Enhancement	Home Page	4.3.2	Login page does not include UserJavascript.js	This ommission made it impossible to provide User JavaScript functions on the sign on page. It was useful to do this for the PROMO field, so this was included
29432	Product Bug	Home Page	4.3.2	Login process can hang up all users' home pages	This happened under very heavy system load, which caused some lengthy times for the home page reports to be generated. Some users would hit the Home Page button again and again, further increasing the load on the server and causing even longer times before the Home Page would be generated. This has been resolved by changing the threading of the resources used by the Home Page

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28884	Feature Enhancement	Internationalization	4.3	Need a way of preserving only localizations within a site via xml export and xml import	There is a new feature within the XML metadata export feature to export only the subset of the database that contains localized messages
29074	Feature Enhancement	Layout Editor	4.3.2	HTML Modifier attribute is not long enough to store	The length of the HTML modifier that can be stored with a cell attribute has been increased from 100 to 300 characters.
29437	Feature Enhancement	Layout Editor	4.3.2	Add LAYOUT.RELEASE to list of fields allowable in an embedded layout	This simplifies the set up of embedded repeating row layouts on add and edit screen
28991	Feature Enhancement	Layout Rendering	4.3	Rendering numbers on report layouts	All numbers will be rendered on reports to be right-aligned, rather than left aligned.
29462	Feature Enhancement	Layout Rendering	4.3.2	'Alias of' issue - list value modifications are not getting propagated.	The lists were not remaining synchronized when attributes like the sort sequence for the list were altered. Now fixed
29792	Feature Enhancement	Layout Rendering	4.3.2	Detailed, History, and Email layouts don't display alternate title	The layout cell attribute of ALTERNATIVE_TITLE is now supported for Detailed, History, and Email layouts
29793	Product Bug	Layout Rendering	4.3.2	Active embedded layout content doesn't show when entering issue edit screen	This only occurred when an embedded layout was displayed, and the selecting tab field did not have a default value set. Under these conditions, no embedded layout was rendered and the user simply had to click on a tab to see a layout. Now, the software sets the first tab value as a default, if no default value was set in the data dictionary.
30045	Product Bug	Layout Rendering	4.3.2	Viewing issues on repeating rows on reports	There was a misalignment of repeating row data if some of the values on a row included null values. This caused data from the following row to be displaced vertically. Now fixed

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29194	Feature Enhancement	LDAP	4.3.2	Provide the ability to upsert the Company Name from LDAP	<p>A new keyword is added to the Configuration.properties: UPSERT_LDAP_FIELDS is a comma-delimited list of fields that are used in the upsert of user information (insert or update). The specified field names are those keywords that are mapped to ldap directory entries, as in the example below:</p> <p>UPSERT_LDAP_FIELDS = LDAP_COMMONNAME,LDAP_GIVENNAME,LDAP_SURNAME,LDAP_EMAIL,LDAP_STREET,LDAP_PHONE,LDAP_POSTALCODE,LDAP_STATE,LDAP_CITY,LDAP_COUNTRY,LDAP_FAX,LDAP_TITLE,LDAP_COMPANYNAME</p> <p>As may be seen from this list, it is possible to include the LDAP_COMPANYNAME field, which maps to the user company name.</p> <p>If LDAP_UPSERT_FIELDS is not specified in the Configuration.properties file, then the legacy settings are assumed. This is equivalent to the following:</p> <p>UPSERT_LDAP_FIELDS = LDAP_COMMONNAME,LDAP_GIVENNAME,LDAP_SURNAME,LDAP_EMAIL,LDAP_STREET,LDAP_PHONE,LDAP_POSTALCODE,LDAP_STATE,LDAP_CITY,LDAP_COUNTRY,LDAP_FAX,LDAP_TITLE</p>
28084	Product Bug	Mass Update	4.2.2.23	Email notification does not work with mass updates.	Although virtually no user generates email notification on a mass update, this should have worked. Now repaired
30089	Product Bug	Mass Update	4.3.2	Mass Update doesn't populate list of privacy groups correctly	The two security permission keys that control whether user roles get to see the Public and Private entries were not being taken into account for the mass update screen, and were just not included in the list of potential field values that could be updated

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29785	Feature Enhancement	Notification	4.3.2	Modification to notification code to not send email when no field changes for a user role	<p>If a user is on the mailing list in ExtraView, and the email layout that they will receive based on their area/project/user role will not show any changes, then we no longer send that user an email.</p> <p>For example, if a customer has a email layout that only includes a subset of the fields on the edit page, they should not receive email notification unless one of the fields that they have permission to see, changes. Otherwise they receive email from ExtraView in which it appears that nothing has changed in the issue.</p>
28998	Product Bug	Notification	4.3	Viewing Ad Hoc emails in Rendered HTML	
29045	Product Bug	Notification	4.3.2	Long words are not folded on the e-mail notifications	/similar to reports, long words will now be folded on email notifications, according to the settings FOLD_TEXT_POSITION and FOLD_WORD_POSITION.
29138	Product Bug	Notification	4.3.2	Area and Project fields need to be removed from email templates	The area and project field were part of the information collected about each email template, but this functionality was not supported anywhere within the product, to take advantage of this information. The prompts have been removed from the screen
30164	Product Bug	Notification	4.3.2	MODULE_ID does not appear in email subject line.	<p>A subject line is as follows [EV\$\$ID\$\$]: \$\$PRODUCT_NAME\$\$ (\$\$MODULE_ID\$\$) \$\$STATUS\$\$ - \$\$SHORT_DESCR\$\$</p> <p>Should display the MODULE_ID, but this field was not being rendered. This is repaired</p>
27863	Product Bug	Relationships	4.3	Relationship Groups Edit does not work	This problem was inadvertently introduced with the 4.3.1 version, and has been repaired.
29910	Product Bug	Search / Report	4.3.2	Summary Report Problems with Date Fields and Timezones	This was a problem related to using a timezone with a date field with a report drilldown. Now fixed.
29103	Feature Enhancement	Search / Report	4.3.2	Add additional functionality to the Summary Report to add statistics	A new option within summary reports allows the report to be created with statistics (min / mean / max / percentage) on the report output to the browser. Two Special_variables named CALCULATED_FIELD_MINMAXMEAN and CALCULATED_FIELD_PERCENT have been created in the data dictionary to support this functionality.
29627	Feature Enhancement	Search / Report	4.3.2	Altered cosmetics of titles / headings of reports on Home Page	The Home Page reports have been slightly altered to make better use of space, dependent upon whether a horizontal or vertical menu has been set up. At the same time a link from the report title to the full report has been implemented.

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29628	Feature Enhancement	Search / Report	4.3.2	Resize Home Page reports to take up more horizontal width	
29655	Feature Enhancement	Search / Report	4.3.2	Remove thick borders from Search page	The borders on all search / report screens have been "skinnied" down to look more attractive.
27610	Product Bug	Search / Report	4.3	Drilldown on Summary Report Totals Not Working Properly in Firefox Browser	This problem was related to the Firefox browser only. The incorrect issues were returned when drilling down from a summary report. This was repaired
27941	Product Bug	Search / Report	4.3.2	JavaScript error when selectom Expanded Query Filters and Advanced Query Screen then pressing Clear	This has been repaired.
28002	Product Bug	Search / Report	4.3.2	Program exception with create a new chart if no date is entered	This only happened if no date or date range was selected for the chart being produced. Program now ensures a date is entered
28030	Product Bug	Search / Report	4.4	Query-Create New Chart-Advanced Query Screen-Save As-Observe Error on Page	An error was generated when you follow the steps in the title of the issue. This has been repaired
28197	Product Bug	Search / Report	4.3	Release Found value not "saved" in Chart	This was related to fields with a display type of Popup not being saved with a chart as a filter. Now fixed
28532	Product Bug	Search / Report	4.3	Creating a pie chart and using Product and Module as filters caused blank page	This has been fixed
28666	Product Bug	Search / Report	4.3	When you save changes to a quick search filter layout, you need to sign off / on again to see the new layout	THE old layout is now removed from the cache, forcing ExtraView to load the new layout immediately it is called for
29529	Product Bug	Search / Report	4.3.2	Problem saving any charts for use by a role or all users	This only happened when the administratoe account (ADMIN) was being used. This is not appropriate useage, but the program has been fixed so that this cannot happen.
29688	Product Bug	Search / Report	4.3.2	End user's Query Filter select list for Status shows only statuses marked as write	On the search page, for an end user, the values that show up in the drop down for Status appeared to be only those statuses where the user has write privileges (e.g. Open, Close). For those statuses that user has read only privileges (e.g. Pending Closure, Accepted) the status does not show up in the drop down list. The permission list for the product has been fixed.

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29723	Product Bug	Search / Report	4.3	Summary Report Problems	<p>When running a summary report with the following criteria: FIELD1 equals 'c*' and FIELD2 not equal 'broken'</p> <p>ExtraView shows the summary report output correctly as: FIELD1 = c* AND FIELD2 '<'>' broken</p> <p>Then I click on the folder next to a group of parts, and no results come up because the search has changed to: FIELD1 = c* AND FILED2 = broken</p> <p>This condition where an operator was incorrect was traced and fixed.</p>
29858	Product Bug	Search / Report	4.3.2	Error when running report	<p>This occurred when an administrator deleted a field that was referenced on a user's report. When the user re-ran the report, there was an exception due to the missing field. The program was fixed to stop this happening.</p>
30618	Product Bug	Search / Report	4.3.2	Charting vs. Report SQL discrepancy	<p>It was noticed that the number of tickets displayed in a simple chart vs. a simple report were not consistent. For example, you could run a report showing only status=assigned and project=extraview, and a chart would show fewer tickets than a regular report.</p> <p>To replicate the error, run both queries (or chart & report), find one of the items that appears in both result sets, and then update that item without changing the status. Rerun the chart query and that item will disappear from the result set. So the basic idea is that the correct link for status_hist should be the timestamp of the last status update.</p> <p>This was due to inconsistencies in the timestamps being used to record the issue updates in SQL Server installations only and was fixed</p>